

# TARGET PSQA-FA REPORT

## Assignment Summary

<b>Assignment ID</b>	1742733
<b>FA Score</b>	50.67
<b>FA Status</b>	Green - Acceptable for Production
<b>Facility Loc ID</b>	16896983
<b>Facility Name</b>	ya mei leather goods factory
<b>Address Line 1</b>	2nd Floor, Min Ying Industrial Area.
<b>Address Line 2</b>	Shi Yong Village, Dongguan
<b>City</b>	Hengli
<b>State/province</b>	Guangdong
<b>Zip/Postal Code</b>	523460
<b>Country</b>	China

<b>TSS Office</b>	China - Guangzhou
<b>Evaluator Name</b>	manning xu
<b>Evaluator Company</b>	Target
<b>Date of Activity</b>	08/01/2018
<b>Reason For Activity</b>	Annual
<b>Department Number</b>	217 , 202

<b>Was Target denied access to the Factory?</b>	No
<b>Was Target unable to completed the activity due to unpreparedness?</b>	No

Attendee	Name	Title	Email
Facility	RUAN DONG LAN	Production manager	cgtianxin2008@vip.sina.com

<b>Overall Assessment and Evaluation Comments and Observations</b>

## Factory Information

Factory Contact	Title	Email	Phone	Speak English?	Speak English Contact Name
David Lee	General Manager	evelyn@phoenixfashion.com.tw	86-76987064131	No	Bonnie

Key Factory Personnel	Name	Email	Phone	Time in Position	Time in Company
Plant/Operations Manager	RUAN DONG LAN	cgtianxin2008@vip.sina.com	189-22963759	10 Plus Years	10 Plus Years
Quality Manager	SHIANG ZI LAIN	cgtianxin2008@vip.sina.com	769-82204539	3-5 Years	3-5 Years
General Manager	DAVID LEE	cgtianxin2008@vip.sina.com	137-90218863	10 Plus Years	10 Plus Years

Retailer/Brand Name	Business %
Target	25

Factory Capacity & Seasonality (all customers including Target)	Last Year by Quarter				
	Jan - Mar	Apr - Jun	Jul - Sep	Oct - Dec	Total
Actual Production Capacity Used (in Units)	150,000	150,000	150,000	150,000	600,000
Actual Number of Production Lines Used	2	2	2	2	
Total Production Capacity Available (in Units)	80,000	100,000	80,000	70,000	330,000
Total Number of Production Lines Available	2	2	2	2	
Average Number of Production Workers	55	50	50	50	

Production Workers	
How many production workers are female?	39
How many production workers are male?	27

**Average Production Capacity (%) Used By Month (all customers including Target)**

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
70	70	60	60	80	90	90	90	70	70	70	80

**Evaluation**

Mandatory Questions	Awarded Points	Possible Points	# of Auto Fails
Manufacturing Control Plan	4.0	7.5	0
Product Development	4.0	12.5	0
Supplier Management	6.0	12.5	0
Production Control	16.0	35.0	0
Equipment & Maintenance	12.0	20.0	0
Training	3.0	7.5	0
Quality Management System	17.0	32.5	0
Site Conditions	6.0	12.5	0
Process Control	8.0	10.0	0
Children's Sleepwear (FR)			
Footwear			
<b>Total Points</b>	<b>76.0</b>	<b>150.0</b>	<b>0</b>

	Manufacturing Control Plan	Question Result	Evaluator Comments
1	Does the factory have production flow diagrams identifying appropriate quality control points?	Meets	
2	Does the factory execute an appropriate manufacturing control plan including process monitoring, quality controls, and internal testing for all product categories?	Partially Meets	No inspection acceptance standard for raw material (hardware) and random check on line inspection
3	Are there documents and records to support the manufacturing control plan is being executed?	Yes	
	Product Development	Question Result	Evaluator Comments
4	Does the factory effectively execute a pre-production process for their product categories?	Partially Meets	No preproduction discussion for risk assessment
5	Does the factory have a pre-production process with both QC and Production represented?	Meets	
6	Are shade bands created and maintained?	Does Not Meet	No shade bands management
7	Is there a documented process requiring client approval when changing materials, components, design, or manufacturing processes?	Yes	
8	Are there documents and records of client approvals acquired when materials, components, design or manufacturing processes change?	Partially Meets	No trial of changes on sample verification

9	Are risk based assessments conducted on the product and manufacturing systems to identify, prevent, and control potential issues that impact quality, safety, and production during preproduction process and in your manufacturing system?	Does Not Meet	No risk assessment from development to preproduction
<b>Supplier Management</b>		<b>Question Result</b>	<b>Evaluator Comments</b>
10	Does the factory have a process to approve suppliers for incoming products, materials, and services?	Meets	
11	Does the factory have a process to ensure incoming raw materials and/or sub-assemblies conform to US Safety and Regulatory requirements?	Yes	
12	Does the factory have a process to ensure incoming raw materials and/or sub-assemblies conform to specifications and quality standards?	Does Not Meet	No set up the quality standard for raw material including fabric and hardware
13	Are there documents or records to support that incoming raw materials, components, and/or sub-assemblies conform to product specifications, quality standards, and US Safety and Regulatory requirements?	Meets	
<b>Production Control</b>		<b>Question Result</b>	<b>Evaluator Comments</b>
14	Are work instructions appropriate and executed for each production operation?	Meets	
15	Does the factory compare first production units to client approval samples and/or specifications?	Yes	
16	Does the factory have defect samples in the production area or use a list of specific defects in their quality checks?	Partially Meets	Defect code list is useless for better understanding and the defect samples photos are not updated frequently
17	Does the factory conduct INLINE inspections?	Partially Meets	Random check inspection without acceptable level for action taking
18	Does the factory conduct END OF LINE inspections?	Meets	
19	Are there documents or records to support INLINE and END OF LINE inspections are conducted?	Meets	
20	Are quality processes effectively executed on all production shifts?	Yes	
21	Does the factory produce textile products?	Yes	
21.01	Are all workers conducting color evaluations tested for color vision?	Does Not Meet	No munsell color test
21.02	Does 10% of more of incoming fabric get inspected?	Partially Meets	The inspector has inconsistent sample sizes for fabric and hardware inspection
21.03	Is fabric count/construction, weight and shade checked & recorded for all lots Inspected?	Partially Meets	No weight counting for fabric inspection
21.04	For soft home textile products, footwear and all children's textile products, is metal detection equipment used?	Yes	
21.05	Are calibration checks conducted on the metal detection device?	Partially Meets	The worker is not skillful for the calibration check on metal detection device
21.06	Are patterns and/or markers in good condition and made of quality stock?	Meets	

21.07	Are the pressing department equipment and tables in good working condition?	N/A	
21.08	Is there a broken needle control process in place with records available on the production floor?	Yes	
21.09	Does the factory provide tensionless spreading for knit products?	Does Not Meet	No tensionless spreading for spandex bands
21.10	Is the spread height suitable for the fabric used?	N/A	
21.11	Are fabric shades separated, labeled, and bundled during spreading and cutting to maintain color consistency?	Does Not Meet	No label on bundle
21.12	Does the factory use paper on the bottom of all spreads?	N/A	
21.13	Does the factory ensure the fusing and heat transfer label equipment is calibrated for temperature, pressure and speed?	N/A	
	<b>Equipment and Maintenance</b>	<b>Question Result</b>	<b>Evaluator Comments</b>
22	Is production equipment in good working condition and operating within specified tolerances and/or limits?	Meets	
23	Does the factory validate that the equipment settings are appropriate at line start-up and for any product /style changeover?	Meets	
24	Does the factory execute a preventative maintenance schedule for all production and facility equipment which is critical to product safety and quality?	Partially Meets	No preventative maintenance schedule plan for equipment
25	Are corrective actions taken if equipment is found to be operating outside specified tolerances and/or limits?	N/A	
26	Has all measurement and test equipment been calibrated?	Meets	
27	Are AC powered products being produced in this factory tested per the requirements from a recognized third party Safety Agency?	N/A	
28	Does the factory review product and packaging material in a calibrated light box with the Target and/or client required light source?	Partially Meets	Light box is inappropriately used
29	Are tools, spare parts, fixtures, jigs, molds, etc. appropriately stored to avoid damage and deterioration?	Meets	
30	Are tools, spare parts, fixtures, jigs, molds, etc. organized for ease of locating and inventory management?	Partially Meets	No inventory for tools and spare parts
	<b>Training</b>	<b>Question Result</b>	<b>Evaluator Comments</b>
31	Does the factory identify and execute training requirements for production and quality workers as defined by job role?	Partially Meets	Workers are not good enough trained for the metal detection device operation
32	Are QC and production workers trained and calibrated on how to identify defects?	Partially Meets	No defect sticker used for defect classification
	<b>Quality Management System</b>	<b>Question Result</b>	<b>Evaluator Comments</b>
33	Are measureable quality goals identified and actual performance results collected?	Does Not Meet	No quality defective rate and passed rate post on workshop
34	Is the traceability system effective from source of raw material and components through finished product?	Meets	

35	Does the factory have a process for control of non conforming materials to effectively identify, segregate, and disposition non conforming product?	Yes	
36	Are there documents and records to support execution of the control of non-conforming materials process?	Partially Meets	The non-conforming materials should be marked down in report timely and correctly
37	Does the factory ensure that any reworked non-conforming materials have been re-inspected?	Partially Meets	Not enough reports to prove the reworked non-conforming material be re-inspected
38	Does the factory have a documented corrective action process for the investigation & resolution of nonconforming product?	Meets	
39	Does the factory take corrective actions based on results from previous inspections, non-conforming materials in production, and client feedback?	Partially Meets	Not enough CAP for the reject cases and client complaint, and the root cause and corrective action looked so simple
40	Does the factory execute a corrective action process with investigation and resolution for nonconforming products?	Yes	
41	Does the factory conduct critical safety testing for all product categories?	Meets	
42	For wood, leather, rubber, rubber/latex coated and natural material products, is the moisture content of the product measured, and the relative humidity/ temperature of the storage area controlled?	Does Not Meet	No humidity control and mildew control
43	Does the factory conduct final inspections?	Meets	
44	Are there documents or records to support final inspections are conducted?	Meets	
45	Is there management commitment, oversight, and actions taken to evaluate the quality system using quality goals and key performance indicators?	Does Not Meet	No performance review by management
	<b>Site Conditions</b>	<b>Question Result</b>	<b>Evaluator Comments</b>
47	Is the facility clean and organized?	Partially Meets	The facility looks in disorder
48	Does the facility have sufficient lighting?	Meets	
49	Is the facility well ventilated?	Meets	
50	Are building/facility conditions properly maintained to prevent mildew/mold growth?	Does Not Meet	No action plan for prevent mildew/mold growth
51	Are raw materials and finished goods appropriately stored to avoid damage and deterioration?	Yes	
52	Are client branded packaging materials and labels secured and in good condition?	Partially Meets	No record for destroy Target branded packaging
	<b>Process Control</b>	<b>Question Result</b>	<b>Evaluator Comments</b>
53	Is there a process that defines how documentation and records are controlled, including current version, accessibility, and proper disposal?	Meets	
54	Does the factory properly store, protect, update, and dispose of quality documentation and records?	Meets	

55	Are ongoing Quality Control (QC) meetings held at the factory in which Production is represented and quality topics discussed?	Meets	
56	Does the QA (Quality Assurance) or QC (Quality Control) department operate separately from the Production department?	Meets	
57	Is there a documented process to show that clients are notified immediately on issues of product safety or regulatory non-compliance?	Yes	
<b>Children's Sleepwear (FR)</b>		<b>Question Result</b>	<b>Evaluator Comments</b>
58	Does the factory produce Children's Flame Retardant Sleepwear?	No	
<b>Footwear</b>		<b>Question Result</b>	<b>Evaluator Comments</b>
59	Does the factory produce Footwear?	No	

## Capabilities

<b>Has this factory made children's products for Target in the past 12 months?</b>	Yes
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<b>Business Area</b>	Accessories
<b>Product Category</b>	Accessories,Handbag/Carrying Bag

### All Product Types Produced for Target in the Past 12 months

Product Type	Quantity	Level of Automation	Comments
Bowtie/Necktie	105,684	Manual	

### All Product Types Produced for Other Key Customers in the Past 12 months

Product Type	Quantity	Level of Automation	Comments
Cosmetic Bag / Pouch	500,000	Manual	

<b>Apparel Size Ranges Produced for Target in the past 12 months</b>

<b>Apparel Size Ranges Produced for other Retails/Brands in the past 12 months</b>

<b>All Raw Material/Fabric Used for Target in the Past 12 months</b>
Fabric-Chambray,Fabric-Corduroy

<b>All Raw Material/Fabric Used for Other Key Customers in the Past 12 months</b>
Fabric-Chambray,Fabric-Corduroy,Fabric-Twill,Plastic-Polyurethane (PU)

### All Raw Manufacturing Processes Used in the Past 12 Months

Processes	Capacity per Day
Packaging	1,500
Punching	8,000
Sewing	2,000

### All Raw Manufacturing Processes Outsourced or Subcontracted in the Past 12 Months

Processes	Factory Name	Factory Address
Embroidering	Rihong Embroidering	Dongguan Hengli town gekeng shang che gang
Painting-Hand	Shimaite leather material ltd	Dongguan liaobu town, shangdi new village

Internal Testing	Comments
Light Box	

Overall Capability Comments

### Machine List

Machine Type	Quantity	Output per Machine per Hour	Output Measure	Hours per Day Machine is Run	Days per Week Machine is Run	Estimated Output per Month
1 Needle Lockstitch	18	2,000	pcs	8	8	9,676,800
Fabric Inspection Frames	1	1,000	yards	8	8	268,800
Stamping Machine	2	1,000	pcs	8	8	537,600
2 Needle Lockstitch	1	1,000	pcs	8	8	268,800
Computer Needle Lockstitch	3	1,000	pcs	8	8	806,400
Tape Cutter	1	5,000	pcs	8	8	1,344,000

Comments and Observations